



# Transforming Transportation with Transparency and Teamwork



## Transforming

- Driving innovation through new technologies, capabilities, and processes, including the DOTD Project Viewer and a KPI tracking dashboard.
- Modernize the DOTD to build and support statewide economic growth.
- Assigning clear accountability: every initiative has clear milestones and an accountable DOTD owner in charge of progressing the initiative.
- Introducing a KPI tracking dashboard to compare performance across districts and programs and to hold teams accountable.
- Assessing workload and payscale to improve human resources functions and processes, realign offices and reporting methods, and revise project management processes to better align with the new project delivery process, as well as with other state DOTs' best practices.

## Transportation

- Streamlining planning, design, construction, maintenance, and operations to improve efficiency and ensure DOTD delivers projects on time.
- Example initiatives include:
  - Expanding contracting opportunities (IDIQ's, etc.) to speed delivery and improve flexibility.
  - Standardizing project selection through objective and transparent criteria in the Highway Priority Program (HPP) and State Transportation Improvement Program (STIP).
  - Creating a standardized and consistent project delivery process.
  - Improving proactive maintenance outcomes by assessing and improving current maintenance activities and equipment management.

## Transparency

- Reinforcing public trust through regular communication internally with employees and externally with the governor's office, the legislature, the construction industry, the public, and other state agencies.
- Launching a robust data governance effort to improve accuracy, reliability, and accessibility of information.
- Using Key Performance Indicators (KPIs) to help evaluate the overall department and employee performance.
- Enabling anyone to track the progress of projects throughout the state using the new DOTD Project Viewer on [dotd.la.gov](http://dotd.la.gov).

## Teamwork

- Engaging the entire DOTD workforce and external partners in the T4LA transformation.
- Empowering employees as DOTD's greatest asset and building cross-agency collaboration.
- Strengthening partnerships with the construction industry, local governments, other state agencies, the legislature, and the general public.
- Advancing key initiatives: improving the Local Public Agency program, implementing indefinite delivery/indefinite quantity (IDIQ) contracting, creating two new offices for efficiency and oversight, and enhancing employee development.
- Integrating the Whole of Government Approach to our processes.

## DOTD's New Offices

The two new offices within DOTD will help to streamline project development and delivery and drive efficiency, among many other important efforts.

### Office of Transformation

Responsible for oversight of T4LA and all transformative processes DOTD pursues.

*Led by Deputy Secretary Beau Black*

### Office of Project Delivery

Responsible for oversight across project delivery process, from initial planning to engineering and construction.

*Led by Assistant Secretary Eric Dauphine*

## T4LA Website

The new T4LA website contains detailed information about the initiatives to improve DOTD operations and help to deliver on T4LA's priorities. These initiatives range from micro to macro. Each initiative contains phases that must be completed in order to accomplish the initiative. Some phase goals have been met, some are near-term, and some are long-term. The goals will be checked off on the website as they are completed.



[T4LA.com](http://T4LA.com)



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